



The Exchange

Neighbors Helping Neighbors



Mandy Arnold
President/ CEO

Dear Partners In Care Community,

As I reflect on the stories within this newsletter, I am deeply moved by the inspiration, hope, and sincere appreciation that shines through each one. I trust that you, too, will feel the warmth of our caring community as our Members share their experiences. Their journeys — filled with joy, connection, and resilience — truly embody the heart and soul of Partners In Care.

Our mission has always been about more than just providing services—it's about empowering lives, fostering community, and creating meaningful connections. Whether it's supporting our Members with essential services or taking them to cherished places that evoke special memories, their kindness is shared through our core value of "Neighbors Helping Neighbors." Each story reminds us of the profound impact we can have on one another's lives.

This past fiscal year (July 1, 2023 through June 30, 2024), our community achieved remarkable milestones. With the help of our incredible volunteers, we completed **6,367** tasks, provided **5,352** rides, covered **180,266** miles, and performed **348** handyman services. These accomplishments are a testament to the power of collective effort and the difference we can make when we come together. It's not just about the numbers—it's about the lives touched, the smiles shared, and the independence preserved.

We are privileged to witness the vibrant lives of our Members, whose strength and vitality inspire us every day. Their unwavering dedication and generous spirits are the lifeblood of our organization. They bring warmth, humor, and compassion to every interaction, leaving a lasting difference in the lives they touch.

As you read through these pages, I hope you feel the same sense of pride and gratitude that I do. Partners In Care is a community where everyone has something valuable to offer, and together, we create a space where each person is appreciated and supported.

Thank you for being part of this incredible journey. Whether you are a Partners In Care Member, Supporter, or Community Partner, your involvement makes all this possible. Together, we are building a stronger, and more connected community, one act of kindness at a time. And for those who would like to make a difference in the lives of the Older Adults in the communities we serve, we invite you to join and become a part of our story.

Warmest Wishes,

Mandy Arnold, CEO,
Partners In Care

FY 24 WEEKLY TASKS

Exchanging Time and Creating Community

Partners In Care's amazing volunteers provided **58,301** hours of service and drove **180,266** miles last year to do the following...

103	Volunteer Rides Per week	594 Exchanges Per Week Supporting Older Adults Independence
136	Mobility Bus Trips Per week	
221	Program Support Taks Per week	
127	Member Care Tasks Per week	
7	Handyman Jobs Per week	

Partners In Care Maryland, Inc.



Swinging Through the Years: Arlie's Unstoppable Spirit

Arlie, one of our oldest members at 96 years old, defies his age with remarkable energy and enthusiasm. He's an active community participant, delighting in weekly square dancing and golf. The guys at the golf course know him well and eagerly join him for a round whenever he shows up. Even during the winter months, Arlie looks forward to the warmer weather so he can return to the greens.

Arlie's daughter shared, "Partners In Care has been a tremendous resource for my father and me. Brenda always greets us with a cheerful smile and made Arlie's wish to go golfing come true. She also arranged a special lunch outing with a lady friend who is also a member of Partners In Care."

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Fall Prevention Fair

Coming together with our Community to address falls which threaten the independence of Older Adults.

Saturday
September 28, 2024
11-1:30 PM

In the parking lot of The Festival at Pasadena shopping center, where our Upscale Resale Boutique and offices are located.

Five Years of Laughter and Generosity at PIC's Upscale Resale Boutique



Over the past five years, Michael Landymore has been a familiar and friendly face at our Boutique, greeting patrons and collecting donations. When asked why he joined Partners In Care, Mike shared, "I've been very lucky in life and wanted to do something nice for other folks."

Mike's generosity has led to over 300 hours of volunteer work. He initially started as a volunteer driver before the pandemic. Following the pandemic, he shifted to volunteering in the boutique, where he entertains visitors with top-notch jokes and showcases his professional whistling talent.

Mike says his favorite part of volunteering is the opportunity to "talk to nice people whether they are shopping or donating really cool items. They are really good people, taking the time to do something really sweet."

When he isn't at the register or donation center, Mike enjoys spending time with his grandchildren, woodworking, or sprucing up their new house. He is also a fan of blues music. When asked what he would like to share with the world, he said, "Watch less television and talk to more people."

I use a wheelchair to go out; there are no family members to help me. Partners In Care provides me with transportation, maintenance services and referrals for additional services. Partners In Care has exceptional staff who go out of their way to consistently and reliably assist me. – Betty T.

Partners In Care Maryland

Save The Date

Bull & Oyster Roast

Annual Fundraising Event

SATURDAY, NOVEMBER 2, 2024
6PM-10PM

SCAN ME!

Partners In Care Maryland, Inc.

A Day of Blessings: A Heartwarming Journey with the PIC Mobility Bus



It was a sunny, slightly breezy day in late April, a typical day for a PIC Mobility Bus ride until I met the Hebrons. This was Mr. Hebron's first ride with PIC, accompanied by his lovely wife, with their son and nephew following in a personal vehicle.

From the start, the family greeted me warmly. Mr. Hebron, a jokester, affectionately called his wife "Madame President," saying she ran the show. It was his first time out in years, and he was grateful for the temporary escape. Despite a challenging start to the medical appointment, the day ended on a high note.

Before leaving the doctor's office, his son asked if we could make a quick detour to surprise Mr. Hebron with a visit to their church, which had recently undergone improvements. This detour excited Mr. Hebron. We exited the bus to explore the upgraded surroundings. He reminisced about the past, sharing stories of how the church was once Harman's Elementary School, which he and his wife attended.



Before heading home, we made one more stop to visit his dearly departed parents. Reflecting on the day, I felt immense gratitude and satisfaction. This experience showcased what PIC means to its members and how it fulfills lives. A seemingly normal day transformed into a meaningful connection, ending with hugs and handshakes. I felt like an extended member of their family.

With permission to write about this experience, I was delighted to hear that the Hebrons still talk about that day, calling it a day of blessings.

Save Your Ride for Fun—We'll Handle the Grocery Runs!

Are you aware that our Member Care department offers online grocery shopping for our Members?

This is a flexible and convenient option. You are not locked into using our grocery service all the time—use it weekly, monthly, or just when it works best for you. This is especially handy during the unpredictable winter months or on those sweltering summer days. Our online grocery-shopping program adapts to your needs year-round, giving you more freedom and convenience. Save your Partners In Care ride for leisure activities, while we take care of the groceries. Getting started is easy!

1. **Contact Member Care:** Call Partners In Care at **410-544-4800** for additional information or to sign up. You can also email us at membercare@partnersincare.org
2. **Account Setup:** Our staff will set up your account. You will need to provide your email address and Credit Card information. We also accept EBT Cards.
3. **Plan Your Order:** Call us one day before placing your order to ensure availability of assistance.
4. **Prepare a List:** Have a complete list of your items ready before you call.
5. **Choose Delivery Time:** Select a convenient date and time for your grocery delivery. In most cases, groceries will be delivered on the same day!





The Exchange



Thank you to our Sponsors:



MAKE A DIFFERENCE in the lives of older adults across our community by giving a tax exempt donation and keep our older adult members safe and independent in their home. Thank you for your generous support!



Please detach this portion to send in along with check or credit card information.

My check is enclosed, payable to: Partners In Care Maryland, Inc. 8151-C Ritchie Highway, Pasadena, MD 21122

Please charge the following credit card:

Card Number: _____ Exp: _____ CVV: _____

Signature: _____ Date: _____

I am giving in honor of/ in memory of: _____

Please send a acknowledgement card to the following name and address:

