

THE EXCHANGE

The Latest PIC News & Announcements



Community For Life

New Program

On November 1st, 2020, we are rolling out our new CFL program. Partners In Care has partnered with the State of Maryland Department of Aging to provide guaranteed services to seniors age 60 and older in Anne Arundel, Talbot, Caroline, Frederick, and Washington counties.

CFL is a unique opportunity to be part of since it is the first-in-the-nation program being evaluated by the State of Maryland to prove the effectiveness of aging-in-place services.

This program is an addition to our no-cost services. We will continue offering free services to our members. However, if members would like to pay for guaranteed monthly services, CFL is here to meet their needs. For more information about cost and what's included, please call 410-544-4800.

Services Available to Our Members

<u>Service</u>	<u>Location</u>
Transportation	AA, Fred & Mid-Shore
Mobility Bus (for fee)	AA & Fred
Repairs with Care (small home repairs -OUTDOOR ONLY)	AA, Fred & Mid-Shore





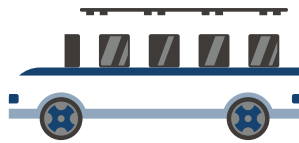
Hop On, Hop Off Shuttle

Our Hop On, Hop Off Shuttle is operating again. The last days available for 2020 are Wednesday, November 28th and Wednesday, November 18th. The shuttle serves members in the zip code areas of: 21076, 21077, and 21144.

The following safety precautions are being followed so that riders feel safe and secure:

- All staff including the driver wears a mask at all times
- All passengers wear masks at all times
- Hand sanitizer is carried on the buses and is available for any passengers who wants it.
- Buses are thoroughly cleaned (after every use) and maintained based on MDOT/MTA guidance.
- Passengers are seated six feet apart. Since the ridership is small it is easy to socially distance on the vehicle.

Transportation Has Moved



With the expansion of our programs, our transportation department has moved from 8151-C Ritchie Hwy to 8131-E1 Ritchie Hwy (above Mattress Firm). Along with transportation, CEO & President, Mandy Arnold, Director of Programs, Gary Pongratz, and IT Support Manager, Robert Candella have also moved to the new location. If you need to schedule a ride, or have a question, you can continue to call the main number, and our receptionists will direct you to transportation.



CEO & PRESIDENT'S MESSAGE

I want to take this time to thank all of our dedicated volunteers for their sacrifice and their display of teamwork. As you probably know, our organization has been significantly impacted by COVID-19. Our Boutique was closed for approx. a month and a half, and our normal state, federal and other funding has also been cut by 75%.

Despite these challenges, many of our volunteers have continued to use their time and talents to make a difference. Those who still come in, work in the Boutique, fulfill outdoor handymen

requests, and come into the office to perform administrative duties.

Many of our volunteers who do not quite feel safe enough to return in-person, have made friendly phone calls to our members and have hand-made masks for our staff and to be sold in our Boutiques.

I am truly thankful for our volunteers that have continued to support the mission and vision of PIC. To our volunteers who have not yet returned-WE MISS YOU!

-Mandy Arnold

COVID-19 Updates

Due to the COVID-19 pandemic, our handymen are unable to perform tasks inside of our members' homes. However, they are still performing outdoor duties.

In addition, we are unable to go into the homes of potential members to interview them. We currently have a waitlist for incoming members. We will be interviewing members once it is safe to go into their homes. Please remain patient.



New Member Requirements

Effective September 1, 2020

All incoming members must now be 60 years old or older. Current members and waitlisted members who applied **before** September 1st will be grandfathered in if they are younger than 60.

smile.amazon.com

Don't forget to use Amazon Smile and choose Partners In Care, Maryland Inc. as your designated charity. Partners In Care will receive 0.5% of every purchase!

Volunteer with PIC!

Are you looking for something meaningful to do?

Partners In Care (PIC) is the recognized leader in Maryland for programs and services that support the independence of older adults by using the time and talents of our members. We are dedicated to empowering older adults to remain independent in their own homes and engaged in community through a unique time-exchange program. Members use their time and talent to help other members and in exchange, earn "credit in the bank", which they may use when help is needed. Partners In Care has been building a community of support with neighbors helping neighbors since 1993.



Great Reasons to Volunteer

Help others. Make a difference. Find purpose. Connect with your community. Feel involved. Expand your horizons. Get out of the house. Make new friends. What's your reason?

These are our current volunteer opportunities:

- Drivers to transport members to medical appointments, grocery stores, social events and help with errands, using their own vehicles.
- Handymen and women to perform small repairs to help members maintain their homes.
- Office support that includes answering phones, data entry, and assistance with the Member Care and Transportation Programs.
- Upscale Resale Boutique workers to assist customers, process and display merchandise at our Anne Arundel site.

New Staff Additions

Derek Roper is our Assistant Boutique Manager who comes to PIC with six years of management and three years of retail experience. He earned the Assistant Manager of the Year Award in 2019 with his previous employer.



Heather Hollins is our part-time Receptionist. She was previously a volunteer receptionist and driver. Heather was an EMT and has years of receptionist experience.



David Grabelle is our Boutique Manager. He comes to PIC with years of managerial and sales experience. His track record makes him a great fit for our Boutique.



Anna Erickson is our Assistant Boutique Manager. She also comes to PIC with extensive managerial and sales experience. And Anna has experience working with older adults, which is a major plus!



Grant Manager

Now Hiring!



We are hiring for a Grant Manager. The Grant Manager prepares the necessary documents to secure grants and funding from private and government agencies to support our mission of helping older adults remain independent in their homes. The Grant manager enhances the financial sustainability of Partners In Care Maryland, Inc. (PIC). For more info, or to apply, click [here](#).



In Loving Memory

Dedicated PIC Volunteer, Helen McNair

Dearest Helen,
THANK YOU! For your selfless
volunteerism. You truly believed in our
mission. We will forever appreciate your
generous charitable bequest.

We miss you!

Until we meet again,



Your PIC Family

Boutique & Donations



Our Boutique is now open Monday through Saturday from 12 PM- 5 PM. We are closed on Sundays.

If you're headed to Frederick, we also have a Boutique located in the Willowtree Plaza. Stop by and check out our second location!

Donations have been accepted without an appointment since August 3rd. Donation drop-off hours are Monday through Friday, 9 AM- 12 Noon. Please drop off your donations at Suite D (next door to our office). Donation pick-up has been halted due to COVID-19.



WE HAVE RECEIVED THE COMMUNITY SUPPORT AWARD FROM TAM



We are elated that our organization has received the Community Support Award from the Transportation Association of Maryland, Inc. This award celebrates PIC's continued and dedicated service. Although times have been a bit more difficult, we will remain committed to serving the older adults in all of the counties we serve.